

RightCare Medicaid (STAR)

Scott and White Health Plan, part of Baylor Scott & White Health Plan offers STAR Medicaid in the Central Texas Medicaid Rural Service Area (MRSA).



**Scott & White
HEALTH PLAN**
PART OF BAYLOR SCOTT & WHITE HEALTH

RIGHTCARE

STAR/Medicaid

Member Name:
Member ID#:
Effective Date:
PCP:
PCP Phone #:
Effective Date of PCP:

Customer Service Phone #: **1-855-TX-RIGHT**
(1-855-897-4448)



TEXAS
Health and Human
Services



TEXAS STAR
Your Health Plan • Your Choice

RCSWHP 6145

Important Information/Información Importante

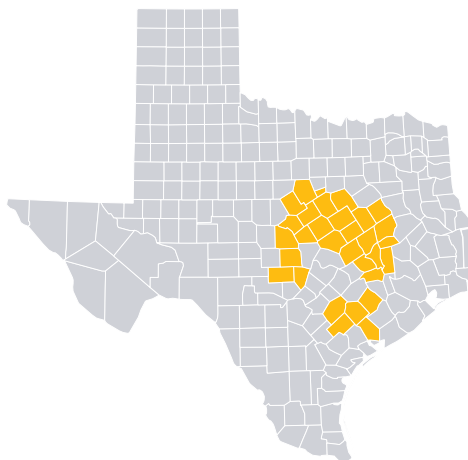
24/7 Member Services/24-7 Departamento de Servicios para Miembros (gratis) **1-855-897-4448**
24/7 Behavioral Health Crisis Line/24/7 Línea de Crisis de Salud Mental **1-844-436-8781**
24/7 Nurse Hotline/24/7 Línea directa de enfermería **1-855-828-1013**
Vision Services/Servicios para la Vista **1-800-879-6901**
Member Portal/Portal para miembros <https://rightcare.firstcare.com>

Directions for what to do in an emergency. In case of emergency call 911 or go to the closest emergency room. After treatment, call your PCP within 24 hours or as soon as possible.
Instrucciones en caso de emergencia. En caso de emergencia, llame al 911 o vaya a la sala de emergencias más cercana. Después de recibir tratamiento, llame al PCP dentro de las 24 horas o tan pronto como sea posible.

NOTICE TO PROVIDER: The member whose name appears on the face of this card is covered by RightCare from Scott & White Health Plan for STAR/Medicaid services. For Medical Prior Authorization or UM questions, call 1-855-691-7947. The Medical UM FAX number is 1-800-292-1349.
For Behavioral Health Prior Authorization or UM questions, call 1-855-395-9652.
The Behavioral Health UM FAX number is 1-844-436-8779.
Submit Claims to: RightCare from Scott & White Health Plan
PO Box 981727, El Paso, TX 79998-1727 Payer ID: 74206
Prescription Drug Information (Navitus): 1-877-908-6023
BIN: 610602 PCN: MCD GROUP: SWH
www.RightCare.SWHP.org

REV 07/22

RightCare Service Area



Bell, Blanco, Hill, Erath, Jackson, McLennan, Brazos, Milam, Falls, Lampasas, Bosque, Mills, Freestone, Lavaca, Burleson, Robertson, Gillespie, Leon, Colorado, San Saba, Gonzales, Limestone, Comanche, Somervell, Grimes, Llano, Coryell, Washington, Hamilton, Madison

Useful Information

Provider Service Center:
855.897.4448

[Find Your Provider Relations Rep](#)
[Provider Quick Reference Guide](#)



RIGHTCARE